

From: Inger <inger@amboo.org>
Sent time: 10/02/2018 11:43:05 AM
To: Elva Nuno-O'Donnell <elva.nuno-odonnell@lacity.org>
Cc: LGonzalez@nrdiscovery.com; MKnight@nrdiscovery.com; Linda Bernhardt <linda.bernhardt@amboo.org>; Heather Bleemers <heather.bleemers@lacity.org>
Subject: Re: NRC Scanning Assignment : Hollywood Center Project ENV-2018-2116-EIR

I am glad Luis is okay. He was committed to getting to you on-time, but couldn't contact anyone because of his cell service. Thank you for your patience.

Best,
Inger

From: Elva Nuno-O'Donnell
Sent: Tuesday, October 2, 2018 11:29:28 AM
To: Inger
Cc: LGonzalez@nrdiscovery.com; MKnight@nrdiscovery.com; Linda Bernhardt; Heather Bleemers
Subject: Re: NRC Scanning Assignment : Hollywood Center Project ENV-2018-2116-EIR

Hi Inger,

Your team member has arrived. Apparently, he had a tire blow out on the freeway. He is here now and the important thing is that he is alright.

Thank you for following up.

Elva

On Tue, Oct 2, 2018 at 11:17 AM Inger <>> wrote:
Elva,

I apologize for this. I have been on the phone trying to contact the individual assigned to this assignment. I will contact you with you status as soon as possible.

From: Elva Nuno-O'Donnell <>>
Sent: Tuesday, October 2, 2018 11:08 AM
To: Inger
Cc: LGonzalez@nrdiscovery.com; MKnight@nrdiscovery.com; Linda Bernhardt; Heather Bleemers
Subject: Re: NRC Scanning Assignment : Hollywood Center Project ENV-2018-2116-EIR

Hi Inger,

I received your voice message. I think when we spoke on the phone upon my inquiry at NCR's late arrival, it was clear the appointment was from 10:00 A.M. to 11:00 A.M. I did, however, find your comparison of NCR to the cable company humorous.

In any case, I have rescheduled my next appointment and had to forego attending a public hearing in expectation of this appointment. It is now 11:00 and NCR is not here. The reason I schedule appointments is due to the fact that on several occasions, I have had two individuals come into the office to make copies of the same document at the same time. We strive to make all documents accessible to the public in a timely manner and appointments are the most efficient tool to help us accomplish this goal.

Hopefully, you will be able to secure the documents you desire. I am happy to schedule a subsequent appointment with your team. Just let me know if the need arises.

Kind regards,

Elva

On Tue, Oct 2, 2018 at 10:55 AM Inger <>>>> wrote:
Elva,

Luis from NRC will be arriving closer to 11am this morning. Luis is aware that he will need to contact you upon his arrival. I also left a voicemail for you.

Thank you!

Thank you for your time,

Inger L. Echeverria
310-800-7181

Van Nuys
Department of Building and Safety
Building Records Section
6262 Van Nuys Blvd
2nd Floor, Room 251
Van Nuys, CA 91401

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Elva Nuno-O'Donnell, City Planner
Major Projects
6262 Van Nuys Boulevard, Room 351
Van Nuys, CA 91401
(818) 374-5066
*Work Schedule: 7:00 a.m. to 4:30 p.m. *
RDO (Every other Friday 7:30 - 4:00 p.m.)

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